



How to Spa

The Park Spa environment is one of relaxation and tranquillity. Please respect all spa guests' right to privacy and serenity. Below is an easy guide to enjoying your time with us.

Scheduling an appointment

To book an appointment please call or reservation team on 0118 9739 750 or email spa@warbrookhouse.com. The team will be more than happy to guide you in selecting a treatment if you are unsure of what you would like. Advanced booking is advised to ensure that you can enjoy your desired treatment.

All treatments and spa days will need to be secured with a credit card.

Spa Location

When you arrive at Warbrook House Hotel please drive in front of the Mansion House and follow the road round to the right and you will enter The Park Spa car park with the spa be in your left.

Arrival Time

Please arrive at 15 minutes prior to your treatment time. You will need to fill out a treatment consultation form to ensure that you get the most out of your treatment.

Arriving late could result in your treatment time being cut.

Treatment Attire

We ask that men wear under pants or swim shorts and lady's wear underwear or swimming bottoms.

Paper pants will be available upon request.

Spa Access

Full access to all spa areas including the spa gym, outdoor hot tubs and relaxation area are reserved for guests who are enjoying a Spa Day or who are on a residential spa package. For all other guests of Warbrook House Hotel, spa passes are available for an additional cost. Please contact the Spa reservations team for more details.



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Spa Packages

Here at The Park Spa we want our guests to feel completely at ease. So, whether you are on one of our spa days or staying overnight on one of our residential packages all you need to bring with you is your swimwear. We will provide you with a robe towel and slippers. Toiletries and hair dryers are in the changing areas. If you are staying overnight, please feel free to arrive in your robe.

Relaxation Lounge

This is a quiet space and so we ask that all guests avoid using their mobile phones and keep noise levels to a minimum.

Hot Tubs and Wet Areas

We ask that you respect other guests and that swimwear is always to be worn.

The Gin and Fizz Lounge

We serve healthy breakfast, light lunches and afternoon tea. We also have an extensive Gin list, English Sparkling Wines, Champagne and Prosecco. We ask that you drink responsibly. Drinks are not permitted in the thermal areas.

Retail Boutique

The Retail Boutique is open to all guest's weather you are enjoying a single treatment or are with us for longer. We stock products from ESPA, OPI, Delilah and many more. So, if you have forgotten your mascara or are looking to restock on your skin care, pop in and the spa staff will be happy to help.

Health Conditions

Please make the reservation team aware of health concerns, allergies or injuries might affect your choice of treatment.



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Pregnancy

We have specially-designed treatments for mums to be and mums who are feeding. Please allow our reservations team to guide you in selecting which treatments are most suitable during this special time. Treatments cannot be carried out in the first trimester.

Gift Vouchers

An ideal gift for someone special. Please contact the Spa reservations team for details.

Cancellation Policy

A 100% charge will be incurred for any treatment not cancelled at least 24 hours prior to your scheduled time. Late arrival will shorten your treatment time.

Prices

All prices are quoted in GBP and are subject to change at any time. Gratuities are not included and are welcomed at your discretion.

Valuables

The Park Spa accepts no responsibility for loss of valuables and jewellery at any time on the spa premises.

Lost Property

All lost property found on the premises should be handed in at spa reception. Items will be stored for four months, if they are not collected within this time they will be donated to local charities. Liquids, under garments and hair brushes are kept for 24 hours only.